

WASHINGTON ADMINISTRATIVE CODE
PBX Enforcement Provisions

WAC 118-68-010 Purpose. The purpose of [chapter 118-68 WAC](#) is to adopt standards for the protection of life through assuring that telephone systems provide adequate location information through enhanced 911 systems pursuant to [RCW 38.52.505](#).

[Statutory Authority: [RCW 38.52.505](#). 01-09-045, § 118-68-010, filed 4/13/01, effective 5/14/01.]

WAC 118-68-020 Definitions. The following definitions shall apply when used in [chapter 118-68 WAC](#):

(1) The "authority having jurisdiction" is defined as the fire chief for municipal corporations, or the county fire marshal or designee as appointed by the governing body for unincorporated areas.

(2) "Building unit identifier" means room number or equivalent designation of a specific portion of a structure, or an apartment number in multifamily residences.

(3) "Call back telephone number" means a phone number which can be called from the public switched network to be used by the public safety answering point to recontact the location from which the 911 call was placed. The number may or may not be the number of the station used to originate the 911 call.

(4) "Determination of noncompliance" means written notification that a system is not in compliance with this regulation. Information contained therein shall include, but not be limited to, system deficiencies requiring correction to bring the system into compliance and a date by which noted corrections shall be made.

(5) "Director of fire protection" means the state fire marshal or his/her designee.

(6) "Emergency location identification number (ELIN)" means a valid North American Numbering Plan format telephone number assigned to the MLTS operator by the appropriate authority that is used to route the call to a PSAP and is used to retrieve the ALI for the PSAP. The ELIN may be the same number as the ANI. The North American Numbering Plan number may in some cases not be a dialable number.

(7) "Emergency response location" means a location to which a 911 emergency response team may be dispatched. The location should be specific enough to provide a reasonable

opportunity for the emergency response team to quickly locate a caller anywhere within it.

(8) "Fire official" means the person or his/her designee appointed by the city, town or county for the administration and enforcement of the Uniform Fire Code. Adopted by reference in the State Building Code, [chapter 19.27 RCW](#) and energy related building standards, [chapter 19.27A RCW](#).

(9) "MLTS" means a multiline telephone system comprised of common control units, telephones and control hardware and software. This includes network and premises based systems and includes systems owned or leased by governmental agencies and nonprofit entities, as well as for profit businesses.

(10) "On-site notification" means a system capability whereby a call to 911 is directed through the 911 network to a public safety answering point and simultaneously to a display unit colocated with the fire alarm annunciator panel for the building which will display the caller's location to a minimum of the building unit identifier.

(11) "Public safety answering point (PSAP)" means a facility equipped and staffed to receive 911 calls.

[Statutory Authority: [RCW 38.52.505](#). 01-09-045, § 118-68-020, filed 4/13/01, effective 5/14/01.]

WAC 118-68-030 Applicability. This regulation applies to all facilities for which a "certification of occupancy" is to be or has been approved by the authority having jurisdiction. This regulation provides for the implementation of [RCW 38.52.505](#), 28A.335.320, 43.43.934, 80.36.555, and 80.36.560 pertaining to private telephone systems.

[Statutory Authority: [RCW 38.52.505](#). 01-09-045, § 118-68-030, filed 4/13/01, effective 5/14/01.]

WAC 118-68-040 Compliance. All facilities covered by this regulation shall comply with its provisions by May 1, 2001.

[Statutory Authority: [RCW 38.52.505](#). 01-09-045, § 118-68-040, filed 4/13/01, effective 5/14/01.]

WAC 118-68-050 Inspection. (1) For the purpose of directing emergency response, the authority having jurisdiction is authorized to approve the adequacy of automatic location information displayed on the enhanced

911 equipment serving its jurisdiction, when 911 calls are made. Such authority shall issue a determination of noncompliance to the telephone system owner when an automation location information display is not in compliance. For systems which are in compliance the testing authority shall issue a notice of compliance noting the date of inspection and test circumstances.

(2) The authority having jurisdiction shall ensure that the telecommunications system is connected to the public switched network such that calls to 911 result in automatic location information displays as herein defined:

(a) For the 1994 Uniform Building Code Occupancy Group Classification R-1 except congregate residences, hotels and motels, the minimum information requirements are:

- 2.a.1 Customer name
- 2.a.2 Street address and city
- 2.a.3 Building unit identifier
- 2.a.4 Call back telephone number

(b) For congregate residences, hotels and motels as defined in the 1994 Uniform Building Code Group Classification R-1 the minimum information requirements as in (a) above or:

2.b.1 Customer name
2.b.2 Street address and city
2.b.3 Building unit identifier, or additional information supplied by automatic simultaneous connection of the caller, the PSAP and a knowledgeable designated individual(s) who will be able to supplement the ALI record with specific location information by effectively communicating with the PSAP

(c) For multiple unaffiliated business users as defined in [chapter 80.36 RCW](#), the minimum information requirements are:

- 2.c.1 Business name
- 2.c.2 Street address and city
- 2.c.3 Building unit identifier (or more specific location information)
- 2.c.4 Call back telephone number

(d) For common and public schools, as defined in [RCW 28A.150.010](#) and 28A.150.020, the minimum information requirements for any school district having a private telecommunications system acquired after January 1, 1997, that allows connection to the public switched network:

- 2.d.1 Individual school name
- 2.d.2 Street address and city
- 2.d.3 Building unit identifier
- 2.d.4 Call back telephone number

(e) For schools with phone systems installed prior to January 1, 1997, at any time the facility is occupied, it shall provide direct access to telephones that are connected to the public switched network, such that calls to 911 result in automatic location information.

(f) For certification of voluntary compliance for uses not defined above, the minimum information requirements are:

- 2.f.1 Business or agency name
- 2.f.2 Street address and city
- 2.f.3 Building unit identifier (or more specific location information)
- 2.f.4 Call back telephone number

[Statutory Authority: [RCW 38.52.505](#). 01-09-045, § 118-68-050, filed 4/13/01, effective 5/14/01.]

WAC 118-68-060 Enforcement. Fines or penalties for noncompliance are within the authority of the local governing body, but are recommended to be one hundred dollars per day per telephone system until compliance is met.

[Statutory Authority: [RCW 38.52.505](#). 01-09-045, § 118-68-060, filed 4/13/01, effective 5/14/01.]

WAC 118-68-070 Right of review. (1) The authority having jurisdiction shall promulgate procedures through which a facility may seek review of initial decisions. Such procedures shall conform to the Administrative Procedure Act, [chapter 34.05 RCW](#), to the extent that act is applicable, and shall be pursuant to brief adjudicative procedures, [RCW 34.05.482](#) through 34.05.485.

(2) At a minimum, such procedures shall provide that a facility aggrieved by an initial order of the authority having jurisdiction or his/her designee may petition for review, in writing, stating why the initial order is in error, to the designated agency head within ten days of the initial order. If no petition is made within ten days, the initial order becomes final. In any event, the decision of the designated agency head shall be deemed the final decision of the agency.

[Statutory Authority: [RCW 38.52.505](#). 01-09-045, § 118-68-070, filed 4/13/01, effective 5/14/01.]

WAC 118-68-080 Local codes. The enforcement of local fire and building codes is the responsibility of the chief

of a local fire department or a chief fire protection officer or such other person as may be designated by the local governing body having jurisdiction.

[Statutory Authority: [RCW 38.52.505](#). 01-09-045, § 118-68-080, filed 4/13/01, effective 5/14/01.]

WAC 118-68-090 Separability. If any provision of this regulation or its application to any person or circumstance is held invalid, the remainder of the regulation or the application of the provision to other persons or circumstances shall not be affected.

[Statutory Authority: [RCW 38.52.505](#). 01-09-045, § 118-68-090, filed 4/13/01, effective 5/14/01.]